

CONSTRUCTION  
One Company  
One Solution



# WORK WITH US

A GUIDE TO WORKING WITH CONSTRUCTION LINX

# DIFFERENT FROM THE START

We understand that being a skilled tradesman can be a hard way to make a living, so the first thing we do is treat skilled tradesmen as trade allies in order that we can build a long term relationship formed for mutual benefit.

We do this by paying particular attention to 3 core areas of our operation:-

- 1) Setting realistic turnaround times on jobs
- 2) Providing a steady workflow
- 3) Matching your skills to the project



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Infact, it is our Aim to be.....

*“The first choice for skilled tradesmen when choosing to work with a main contractor – recognised for fair ways of working, providing great financial returns and forming long- term relationships.”*



# A LITTLE BIT ABOUT US

At Construction Linx, we specialise in providing comprehensive maintenance services across all trades in the building sector. Our focus lies in serving businesses, including property management agents, commercial and industrial properties, and educational facilities. Whether it's reactive or pre-planned maintenance, or cyclical programs, we ensure properties are kept to the highest standards. With over two decades of industry experience, we guarantee efficient, safe, and minimally disruptive work to our clients.



Our ethos of being Driven, Dynamic, and Dependable underscores our commitment to delivering a professional customer experience. We believe in consistency, trustworthiness, and effective problem-solving, embodying our dedication to customer satisfaction. Join us for a service that prioritises professionalism and reliability, every step of the way.

# THE WAY WE ROLL - WHAT'S IN IT FOR YOU?

Construction Linx is committed to making our trade allies an integral part of our team. We want to base our relationship with you on trust and we hope this is a two-way street.

We can provide a commitment to our trade allies that will help them plan and evolve whilst they work with Construction Linx.

- Great rates, agreed at the outset with you
  - 30-day payment terms
- Regular, reliable local work linked to your expertise & working area
- A reduction in your costs due to us supplying a proportion of your work
  - Advanced notification of projects so you can plan your workload.

“At Construction Linx, our team stands out for one simple reason: our people. We're a tight-knit crew of passionate individuals who bring unmatched skill and dedication to every project. Whether you're a small building firm or a skilled tradesperson, we'd love to welcome you aboard. Join us and be part of something special”.

John Evans  
Operations Manager Construction Linx



# WHAT WE EXPECT FROM YOU

The following is a no-nonsense guide to how we expect our approved tradesmen to conduct themselves at all times and helps us to be upfront to our standards.

## Our Code of Conduct:

### ·Portray a Professional image

To ensure the image we portray is seen as nothing short of outstanding.

### ·Start as you mean to go on

Prepare & protect the working area, clean up mess as soon as possible, ensuring your last job is not the next tradesmen's first.

### ·Customer Lead Measures Availability

We expect reasonable reaction times to work requests, within service level agreement dates, to support our overall operation

- \* Confirm a date to assess new works within 2 days
- \* Provide a turnaround on assessments within 7 days
- \* Establish a start date within 7 days of winning a job

### ·Reliability

To arrive on site ready to work at the agreed time, and with accurate timekeeping within agreed plan.

### ·Trade Competence

To be able to work within "industry workmanship standards", e.g., completing a task in given duration to a high standard.



### .Site Cleanliness within HSE Regulations

Keep work areas free of debris and hazards, to work in a safe manner, completing or participating in Risk and Method Statements provided by Construction Linx or yourselves, as per HSE regulations.

We do have a clean-up or pay-up policy where if you do not clean up the area you are working we deduct a flat £40 hourly rate for time spent based on photographic evidence.

### .Costing

When providing quotations we expect a response within 72 hours covering full description of the work, a plan if required, a timescale to completion, and materials itemised.

For any variations whether omissions or additions, these need to be confirmed prior to commencement and authorised by the relevant facilities co-ordinator. Any additions carried out without authorisation will not be accepted or paid.

### .Work Schedule and Hours

To match our working day of 8 hours, from 8.30am to 5pm, and provide sign-off sheets completed by the client confirming the time spent completing a job unless reactive or previously agreed.

### .Health and Safety PPE

We expect all trades to have their PPE and the correct PPE for the task being undertaken especially the below as basic PPE:-

- \* Steel toe cap boots
- \*All-purpose protective gloves
- \*Suitable Work clothes
- \*Ear Defenders
- \*Safety Goggles

## ·Communication

Maintain regular communication with our Operations team, notifying them immediately if there is a delay, then provide timely updates and reasons for the delays, so that we may manage the clients' expectations appropriately.

Confirm when all jobs are completed with the Operations team. At the end of each works completed, please call the office to confirm completion and report any outstanding issues that may require a second visit.

## · Sign-off Sheets and pictures

Submit before-and-after pictures at the conclusion of each job for review and client presentation. Ensure completion and signing of the job sign-off sheet by the client or on-site contact. If unmanned, include relevant details on the sign-off sheet. Without completed pictures and sign-off sheet we will be unable to authorise your invoice so this is a must.

These codes are monitored via site inspections and regular communication with our Operations department.

Your compliance with them is crucial for a mutually successful ongoing working relationship.



# Existing Trade Allies

## Testimonials

We want you to find that working with Construction Linx is a profitable and enjoyable experience: As a trade ally you will work alongside our in-house team of skilled tradesmen & form an integrated part of our successful team.

You will play a vital role of forming the long term relationship necessary to build both businesses

*We have been working alongside the team at Construction Linx for almost 7 years now, in that time we have found that any work we have done with them has been well paid and more importantly paid on time.*

*We have always found the work to be well organised and the site has always been safely run. The guys that we have worked with have always been easy to work with and we have received good communication from them and the office staff.*

*We were contacted by Construction Linx just before Christmas (2015) asking us to assist in a large job that they had recently won, we were initially reluctant but were so surprised at how well they set up they are that we have worked with them several times since. The work has always been paid on time.*

*We have been told where to be and when and the Construction Linx staff have always treated us respectfully and are easy to work alongside. We look forward to working with them again in the future.*

*We actually were recommended by a work friend who had unfortunately for him, but fortunately for us got too much work on his plate to be able to help at a certain time, it worked out to our advantage as we had not long set up on our own, luckily Construction Linx could see our potential and gave us a chance, we have now been working with Construction Linx for 5 years, we have established our business with a helping hand from them. In the early days a reliable stream of work with a steady flow and good pay rate took a lot of stress off us.*

Contact us

Email: [info@constructionlinx.co.uk](mailto:info@constructionlinx.co.uk)

Web: [www.constructionlinx.co.uk](http://www.constructionlinx.co.uk)

Tel: 01270 848700